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PATENT
AT&T DOCKET NO.: 112233-CONT 2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Allen Gorin et al.
Serial No. : Continuation of U.S. Patent Application Serial No. 08/943,944
Filed : October 31, 2000
For : METHOD FOR AUTOMATED TASK CLASSIFICATION AND ROUTING
Group Art Unit : 2748
Examiner : S. Weaver

35917 U.S. PTO
09/699495
18/31/86

Assistant Commissioner of Patents
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97

Sir:

In accordance with Applicants' duty of disclosure under 37 C.F.R §1.56 and in conformance with the procedures under §§ 1.97 and 1.98, attorneys for Applicants hereby bring the references listed on the attached PTO-1449 the attention of the Examiner.

As to the references listed on the PTO-1449, the Examiner is directed to the PTO application file for parent application 08/943,944, filed on October 3, 1997, and its parent application 08/528,578, now U.S. Patent No. 5,675,707.

Applicants respectfully request that the references submitted and listed herewith be considered and made of record in the present application, and thus, appear among the "References Cited" on any patent to issue therefrom.

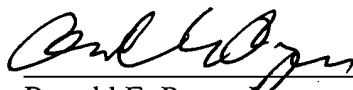
Information Disclosure Statement

The submission of the listed documents is not intended as an admission that any such document constitutes prior art against the claims of the present application. Applicants do not waive any right to take any action that would be appropriate to antedate or otherwise remove any listed document as a competent reference against the claims of the present application.

The Commissioner is authorized to charge any other fees or credit any overpayments to Deposit account no. 11-0600.

Respectfully submitted,

Date: October 31, 2000



Ronald E. Prass, Jr.
Reg. No. 42,089

KENYON & KENYON
1500 K Street, N.W.
Washington, D.C. 20005
Tel: (202) 220-4200
Fax: (202) 220-4201